

**From:** Chuck Dresback  
**To:** Microsoft ATR  
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**Subject:** COMMENTS

I have been building PC's for several years and I own a Macintosh computer

Microsoft has been selling defective operating system software to the public for at least eight years. Their systems consistently freeze and crash. When the public gets fed up they come out with a new system with more defects than the last and they charge lots of money for it. Their marketing department blames their software problems on third party software which is false. They get away with it because they have no competition in the OS arena and the settlement does nothing to address this key point.

Macintosh systems and Linux, which are superior systems to Windows, don't crash but they have effectively eliminated those platforms by coercing the third party software publishers into not writing for it. The most popular flight simulator program, Microsoft Flight Simulator, isn't published for any platform other than Windows. BTW, it crashes for no reason at the worst time.

Their new OS, Windows XP, is set up to steal information off the user's hard drive for their use.

These guys are crooks and because of the money they have paid to buy off the Congressmen it will be impossible to stop their relentless pursuit to control not only the computer field but also almost every product we will be using in the future, from air conditioners to vcr's and any other electronic device.

In 13 years that I have owned Macintosh's, I reformatted the hard drive once. In 2000, I reformatted the PC hard drive seven times because of their crappy software.

They should be required to share their source code and **THEY SHOULD BE FINED AND REQUIRED TO REBATE MONEY TO THE PUBLIC AND THE GOVERNMENT FOR THIS ABOMINABLE BEHAVIOUR.**

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